

3/10/2020

**To Our Loyal Merry Maids Customers,**

Here at Merry Maids we want you to know that we are doing everything possible to keep both our Customers & Employees safe during this Coronavirus outbreak. We are very aware of the hazards this new virus brings and what it means to everyone's potential risk.

Here at our Office we have had employee meetings on the subject & have discussed Safe Practices of what we need to do to make everyone as safe as possible.

**Some things we have already been doing regarding cleaning your home:**

- Every morning, your team is given a dedicated bag of microfiber cleaning cloths that only go into your home. In the afternoon, **ALL CLEANING CLOTHS ARE RETURNED TO THE OFFICE** and washed with not only detergent but also a commercial grade disinfectant, virucide, sanitizer detergent to kill germs. We have been doing this for the past 3 years.

**Some things that you may or may not notice that we will be doing different in your home is the following:**

- Most of our staff has voluntarily worn gloves for the past several years. We now will be wearing gloves at all times. We will be wearing them before even entering your home – And they will remain on until we leave your home.
- Masks - Although they are somewhat useful to prevent germs when the person wearing them is sick - they don't do much to prevent you from getting sick. So, you may see some cleaners wearing them while others may not; primarily for dust sensitivity/allergies.

**There are also somethings you can do to help us, now and during all Flu & Cold Season!**

- Notify us if you are sick - if it coincides with the same week as your scheduled cleaning! This way we can remove you from our schedule as soon as possible and look at rescheduling your cleaning if necessary.
- Please line all garbage pails with some kind of plastic liner. This will prevent germs from becoming airborne when they are emptied.

**Everyone's safety is our main concern! We understand these are troubling times for all but together...we WILL get through it!**

**Thank you for being a Merry Maids Customer!**

Collins Chalmers and Staff, Merry Maids of Wake County  
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