

A safer and clean home.

Here at Merry Maids, we want you to know that we are doing everything possible to keep both our customers and employees safe during this COVID-19 outbreak. We are aware of the hazards this new virus brings and what it means to everyone's potential risk.

The safety of our customers and staff is our top priority.

We are staying well informed as new information is released and continue to monitor the guidelines set forth by our city's public health department to train our staff members as the situation develops.

Through employee training and safety practices we make sure your home is not only clean but safer during and after the service.

Below is more information on current protocols in place to protect our customers and our staff members. Feel free to contact us with any questions or concerns; we are here to support you and help protect your home.

Some things that you may or may not notice that we will be doing differently in your home:

- We will now be wearing gloves before entering your home and they will remain on until we leave your home.
- We're using our hospital grade EPA registered disinfectant cleaner on all high traffic surface areas in your home. For more information on this product please call the office and we're happy to provide you with detailed sheets.
- Masks – the benefits of wearing masks is still uncertain; as a result, you may or may not see our technicians using them. If you would prefer your technicians wear a mask, please notify the office.
- In addition to our standard practice of bringing in clean towels, mops, and sponges into your home, we will also disinfect our entire cleaning kit, vacuum and all supplies before entering each home.

There are some things you can do to help us, now and during all Flu & Cold seasons:

- Notify us if you are sick - if it coincides with the same week as your scheduled cleaning! This way we can remove you from our schedule as soon as possible and look at rescheduling your cleaning if necessary.
- Please line all garbage pails with some kind of plastic liner. This will prevent germs from becoming airborne when they are emptied.

Finally, we ask for your patience and understanding if your regular technician is unavailable to service your home during this time. Thank you for being a Merry Maids Customer; if you have any questions or concerns, please contact us right away. We thank you so much for your continued support as we work to keep you and our community safe and healthy!

Yours truly,
Merry Maids of Prince Frederick