

What to look for when selecting a cleaning service.

merry maids
Relax. It's Done.®

Merry Maids invites you to compare housecleaning companies. We want to make sure you know and can trust the people you are inviting into your home.

	merry maids	COMPANY B	COMPANY C
The Company	Does the company provide a complimentary in-home consultation or quote blindly over the phone?	Merry Maids gives in-home estimates that give a better opportunity to understand your cleaning needs.	
	How long has the company been in business?	Merry Maids has been in the local area since 1990 and in the U.S. since 1979.	
	Does the company have ties to my community?	Locally owned and operated by Merry Maids Franchisee	
	Is the company dependable? Will it be around tomorrow?	Merry Maids is the largest home cleaning network in the world.	
The People	Does the company guarantee its work?	All work is fully guaranteed to be done to your total satisfaction. If it's not, we'll come back for free.	
	Are employees screened? If so, how?	National criminal history background checks, drug testing and social security verification are performed on all employees.	
	Are the cleaners bonded and insured?	Yes.	
	What happens in case of accidents or damage?	Merry Maids has liability insurance that covers damage and breakage.	
The Cleaning	Who pays employment taxes, social security, etc.?	Merry Maids pays all employer taxes and social security. You're hiring a service rather than hiring a person.	
	Are the workers trained? If so, what kind of training do they receive?	Merry Maids' uniformed cleaning teams receive custom, ongoing training to ensure quality performance.	
	Do cleaners bring their own cleaning supplies and equipment?	Yes. Merry Maids provides all its own supplies and equipment.	
	What kind of cleaning supplies are used?	Our specially-formulated cleaning solutions have been developed to clean effectively while also protecting your home and furnishings.	
	What happens if I'm not satisfied with the work or the people?	One call is all it takes. We will assign another team or re-clean your home no questions asked.	
	Can I get customized cleaning services to fit my needs?	You tell us what's important to you, and we'll customize our service to meet your needs and schedule.	
	Does the company offer specialized cleaning or additional services?	Merry Maids offers specialized services like refrigerator or oven cleaning when requested.	